



## **INSTALLATION INSTRUCTIONS & WARRANTY – OMNI & WA Poly Tanks**

### **1. TANK INSTALLATION INSTRUCTIONS:**

Well done on acquiring an Omni water tank. This is an important first step in saving our precious resource. We will deliver your tank but wish to advise on installation as this is critical to the correct use of the product we supply. Failure to adhere to these recommended instructions may void your warranty.

#### PREPARATION

Good preparation is the key to successful installation. If unsure ask for assistance or better still get professional assistance. Are there enough people present to assist? Ensure that the access for the tanks is clear, this includes any obstacles that may be in the way from the road access. Make sure that correct positioning of the tank will not be a problem. Once in position secure that tank from possible wind movement or tipping over.

#### PAD

Create a designated pad for the tank. This can be done with a concrete base or a compacted earth ring of some 2 to 3 "of fine soil. Pad diameter should always be 1m – 2m greater than the diameter of the tank and should be protected from wind/water erosion/degradation. Should the tank be placed on a stand ensure all precautions relating to support of weight and working heights are adhered to.

#### INLET/OUTLET

A general rule is that the inlet size should always be matched by the outlet size (or larger). All inlets and outlets should be supported and correctly fixed to the tank. This should ensure that there is no stress between the tank and the pipe entering or leaving the tank. We recommend flexible hose fittings to outlets so that "leverage" factor is removed and fittings are not placed under stress. Water should be piped away from the tank into a soak well or down pipe so that erosion does not occur around the tank. Tanks should also be clear of any sharp objects and branches leaves etc.

#### FITTINGS

All tanks come with standard fittings such as outlet/inlet fittings, strainer baskets and tap fittings etc. These are fitted in the factory and should not be tampered with. Any additional fittings should be applied by a qualified person as this workmanship cannot be warranted by the company. Fittings supplied and any extra fittings should only be used for their designed purpose.

#### ASSISTANCE

Omni and WA Poly tanks will gladly give advice regarding any assistance requirements call us on:

**1800 928 265 OR**

See our website at: [www.omnimanufacturing.com](http://www.omnimanufacturing.com)

### **2. TANK WARRANTY**

#### **Warranty**

Our aim is to provide quality and durable tanks manufactured under the Omni and WA Poly brands. Accordingly, the following is a guideline to our terms of trade subject to your rights under the Fair Trading Act 1987 (WA) and the Trade Practices Act 1974.

If the product is found to have a manufacturing defect or fails within the warranty period (as evidenced by the date appearing on the original receipt or receipted delivery docket) the company will offer to the customer:

- a) repair of the product. **OR**, if repair is not possible
- b) a replacement tank (new or reconditioned)

The company is not liable to the customer for any indirect or consequential losses including loss of profits, or damage to property.

## Terms and Conditions

The warranty is for a 10 year (pro rata) period from date of delivery, and is conditional upon the following;

- Tank has been used for the purpose for which it was designed in Australia only.
- You have notified the company of the commencement of your warranty on the company's standard notification form which accompanied the product.
- The original invoice/receipt must be retained
- The guarantee is not transferable
- The tank must be positioned as per instructions verbal or written instruction
- Damage or repair caused by fire, negligent or malicious treatment is specifically excluded from the guarantee
- The guarantee applies to the structure of the tank only and does not apply to any fittings or other associated items manufactured by a third party and which was not supplied to you by the company. Such items are to be covered by their respective manufacturers' warranties.
- The guarantee does not apply to defects or faults which have been caused to the product after sale by the customer or a third party arising out of incorrect installation, abnormal or abusive use or treatment of the product, unsound foundation or unauthorized modifications.
- The guarantee will not apply to damage caused to water tanks by the storage of water at high temperatures or bore water which has not been cooled before storage. The water tanks are designed to store cool water.
- Adequate preventative measures against wind/water erosion of the tank base must be taken as instability may result in a tank collapsing causing damage – failure to take these steps will render the guarantee void
- Standard tank installation instructions should be followed
- Ordinary wear and tear is excluded
- Acts of God, including earth quake, landslides, fire, flood, storm and other natural disasters ,ozone depletion, vermin etc are also excluded

## Slim Line Tanks Clause

It should be noted that slim line tanks may deflect under water pressure when tanks are near full. This is aesthetic and not regarded as a warranty issue.

## Warranty Notification

**To activate the warranty an activation form must be completed**

The warranty activation form should be filled out and returned to the vendor of the tank for forwarding on to the manufacturer. This will ensure that purchase information can be matched to any future warranty claim.

## Claims

Claims should be accompanied by the original receipt or delivery docket and submitted on the Warranty Claim Form attached.



**3.WARRANTY ACTIVATION FORM**

**NAME**

**ADDRESS/Telephone**

**TANK TYPE AND SERIAL NUMBER**

**VENDOR DETAILS**

**DATE PURCHASED**

**DATE INSTALLED**

**INSTALLER DETAILS IF DIFFERENT FROM ABOVE**

Please return to vendor or post /fax direct to

**Omni Group,PO Box 1182, Bibra Lake WA 6965 : FAX 08 94374948**

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**3. WARRANTY CLAIM FORM: OMNI and WA Poly Tanks**

Claim Reference \_\_\_\_\_(office use only)

**NAME**

**ADDRESS**

**CONTACT DETAILS**

**LOCATION OF TANK IF NOT AT ABOVE ADDRESS**

**HAS THE TANK BEEN MOVED FROM ORIGINAL LOCATION**

**TANK TYPE AND SERIAL NUMBER**

**PURCHASED FROM**

**DATE OF PURCHASE**

**INVOICE NUMBER AND DELIVERY DOCKET NUMBER**

**INSTALLER DETAILS**

**NATURE OF FAULT**

**DATE DETECTED**

**WAS TANK INSTALLED CORRECTLY AS PER INSTALLATION GUIDELINES**

Please send this form with any other information such as photographs etc to the address below.

**DIAGRAM OF FAULT (if applicable)**

**Send to: OMNI MANUFACTURING Pty Ltd PO Box 1182, Bibra Lake, WA, 6965: Fax 08 94374948:**

**Email: [omnico@iinet.net.au](mailto:omnico@iinet.net.au)**